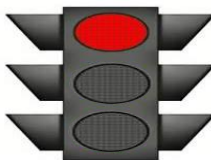
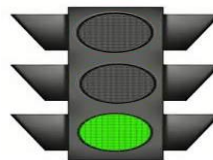


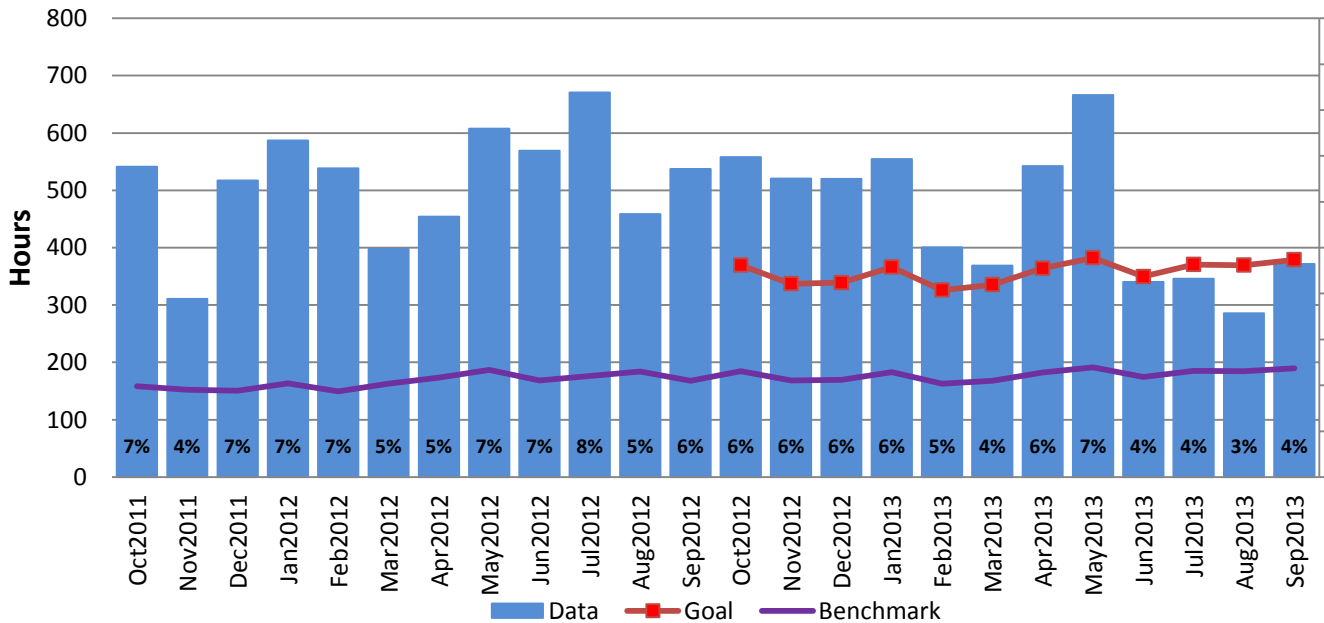
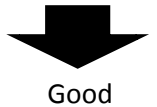
# Hours Not Worked

## Metro Animal Services

### 11/12/2013

Measurement method		Why measure?		What is our goal?	
The monthly sum of hours employees were not at work performing normal job functions (not including earned vacations or paid holidays)		To better understand the culture which impacts employee time and attendance		Reduce Hours Not Worked to no more than 4% of total hours earned in a month	
How are we doing?					
Oct2012-Sep2013 12 Month Goal	Oct2012-Sep2013 12 Month Actual		Sep2013 Goal	Sep2013 Actual	
4,288	5,474		379	371	
Hours	Hours		Hours	Hours	
			Performance Stoplight Key		
			Red Light = Off Goal Yellow Light = Approaching Goal Green Light = Meets Goal No Lights = No Goal/No Data		

## Hours Not Worked



LOUISVILLE METRO  
**OFFICE OF  
PERFORMANCE  
IMPROVEMENT**

